

DISPLACED WORKERS GUIDEBOOK

THIRD EDITION

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Compiled and Distributed by:

CONGRESSMAN JOHN D. DINGELL

Member of Congress

The information included in this guidebook was compiled by the Office of Congressman John D. Dingell. The purpose of this guidebook is to highlight and explain opportunities for federal, state and local assistance for workers who have been displaced. This guide is not intended to be a comprehensive look at all assistance opportunities, rather it is meant to highlight those programs of interest to Michigan and the 15th Congressional District. Detailed information can be found by contacting the appropriate federal or state agencies as the information is subject to change. Additional requirements and guidance may be published at the discretion of the relevant agencies.

DISPLACED WORKERS

G U I D E B O O K

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Unemployment Insurance, Benefits, and Services

Unemployment Insurance

Administrator	Michigan's Unemployment Insurance Agency (UIA)
Description	Unemployment insurance (UI) provides temporary unemployment benefits to eligible workers who become unemployed through no fault of their own and who are either looking for new jobs, in approved training, or awaiting recall to employment. In Michigan, some unemployed workers may be eligible for extended benefits under the federal emergency unemployment compensation program until January 3, 2012. This will provide up to an additional 34 weeks of benefits to unemployed workers who have exhausted their state unemployment benefits. Further, because Michigan is considered a high unemployment state, unemployed workers will receive up to 19 weeks of additional benefits for a total of up to 53 weeks of emergency unemployment compensation. In addition, the American Recovery and Reinvestment Act provide federal funding to increase regular and emergency unemployment benefits by \$25 per week through the end of January 3, 2012.
Phone	1-866-500-0017
Website	http://www.michigan.gov/uia/

Michigan Unemployment Insurance Agency Online Tutorials

Administrator	Michigan Unemployment Insurance Agency (UIA)
Description	The Michigan UIA has released webcasts for unemployed workers and employers. These webcasts are intended to inform dislocated workers about Agency programs and service, and may also serve as guides and tutorials.
Website	http://www.michigan.gov/uia/0,1607,7-118-53900---,00.html

Local Unemployment Problem Resolution Offices

Administrator	Michigan's Unemployment Insurance Agency (UIA)
Description	The UIA's Problem Resolution Offices (PROs) resolve customer problems and provide access to automated resources. For more information, see Web site below. PROs are open 7 a.m. to 4 p.m. (temporary extended hours) Eastern time weekdays, except state holidays.
Locations	Detroit: 3024 W. Grand Blvd. Mt. Clemens (temporary): 21885 Dunham Rd., Suite 7, (DHS Macomb County)
Phone	1-866-500-0017
Website	http://www.michigan.gov/uia/0,1607,7-118-1525_6006-78925--,00.html

Employment Training Services – Adult

Administrator	Michigan Department of Labor & Economic Growth, Michigan Works!
Description	The purpose is to train unemployed adults in high demand industries. Funding will ensure that supportive services and needs-related payments are available to support the employment and training needs of unemployed workers in Michigan.
Funding	Michigan will receive \$30.8 million in formula funding
Phone	1-517-335-5858
Website	http://www.michigan.gov/mdcd/0,1607,7-122-1679_1821_2793--,00.html

Employment Training Services – Dislocated Workers

Administrator	Michigan Department of Labor & Economic Growth, Michigan Works!
Description	The Dislocated Worker Program provides workforce investment activities that increase the employment, retention, earnings, and occupational skill level of participants. Eligible dislocated workers include individuals who have been terminated, laid off, received a notice for termination or layoff, or employed at a facility that will close within 180 days, among others.
Funding	Michigan will receive \$78.4 million in funding
Phone	1-800-285-WORK (9675)
Website	http://www.michigan.gov/mdcd/0,1607,7-122-1679_1823_2815---,00.html

Employment Training Services – Youth

Administrator	Michigan Department of Labor & Economic Growth, Michigan Works!
Description	Services available under the youth program include tutoring, study skills training, alternative secondary school offerings, summer employment opportunities, paid and unpaid work experience, occupational skill training, leadership development opportunities, supportive services, adult mentoring, follow-up services, and comprehensive guidance and counseling.
Funding	Michigan will receive \$73.9 million in funding
Phone	1-800-285-WORK
Website	http://www.michigan.gov/mdcd/0,1607,7-122-1679_1821_2785---,00.html

COBRA Continuation Coverage

Administrator	U.S. Department of Labor
Purpose	Workers and families who lose their health benefits have the right to continue those benefits provided by their group health plan. To be eligible, you must have recently lost your job, had a reduction in hours worked, or are transitioning between jobs. Most qualified individuals are required to pay the entire premium for coverage.
Eligible Activities	This provision is intended to provide targeted assistance to individuals and families who have been involuntarily terminated to enable them to afford premium payments for health insurance coverage under COBRA.
Phone	1-866-432-0264
Website	http://www.dol.gov/dol/topic/health-plans/cobra.htm

Funding Assistance

GovBenefit.gov

Administrator	GovBenefit.gov
Description	GovBenefits.gov is a partnership of Federal agencies which helps citizens determine their eligibility for government benefits and assistance. By answering a series of questions about yourself, GovBenefits will provide you with a list of state and federal government benefit programs you may be eligible to apply for and receive.
Phone	1-800-FED-INFO (1-800-333-4636)
Website	http://www.benefits.gov/

Michigan No Worker Left Behind Program (NWLB)

Administrator	The State of Michigan, Michigan Works! Service Center
Description	NWLB is intended to accelerate the transition of thousands of workers into well-paying, high-demand jobs and industries. It provides funds of up to \$5,000 per year for 2 years to any community college, university, or other approved training center. "Green jobs" training is available at many of the community colleges and universities in Southeast Michigan as part of the NWLB Green Jobs Initiative.
Eligible Applicants	All displaced workers, workers who have received a notice of termination or layoff from employment or any employed person with a family income of less than \$40,000 per year. Additionally, you must have graduated from high school but not be enrolled in a full-time college or university. This program is currently on hold and not accepting new applicants. New applicants may be accepted based on the availability of federal funding.
Phone	1-800-285-WORK
Website	http://www.michigan.gov/nwlb , http://www.michiganworks.org

Supplemental Nutrition Assistance Program (SNAP)

Administrator	Michigan Department of Human Services
Description	SNAP, formerly the Food Stamp Program, is a food assistance program that helps low-income individuals and families purchase food. Eligibility depends on the financial situation of all household members.
Phone	1-517-373-2035
Website	http://www.michigan.gov/dhs/0,1607,7-124-5453_5527-21832--,00.html

YouthBuild

Administrator	Employment & Training Administration, U.S. Department of Labor
Description	Funding goes towards competitive grants for services focused on at-risk youth so that they can gain educational and work experience while constructing or rehabilitating affordable housing.
Phone	1-877-872-5627
Website	http://www.youthbuild.org

Work Opportunity Tax Credit (WOTC)

Administrator	Michigan Unemployment Insurance Agency
Description	This is a tax credit incentive program for employers to hire individuals who are recent recipients of: SNAP (food stamps), TANF (FIP) benefits, SSI, or vocational rehabilitation services or are: disabled or unemployed Veterans, ex-felons, living in HUD designated communities or disconnected youth. Check the website to see if you might qualify the employer for this credit and if you think you do, then let the employer know when applying or interviewing for a new job.
Phone/Email	1-800-482-2959 or WOTCUnit@michigan.gov
Website	http://www.michigan.gov/uia/0,1607,7-118--78849--,00.html

Local and Regional Training Programs

Ann Arbor SPARK “Shifting Gears Program”

Administrator	Ann Arbor SPARK
Description	This five-month program is designed for corporate executives looking to transfer their large-company knowledge to skills for small companies. It includes small-business workshops, in-class sessions, a three-day practice simulation, and a two-week pro bono project with a local small business. Also provides networking opportunities, career mentoring, and interview practice.
Address	SPARK EAST, 215 W. Michigan Ave., Ypsilanti, MI 48197
Eligible Applicants	Experienced corporate professionals. The cost of the program is \$1,200 and is offered multiple times throughout the year.
Website	http://www.annarborusa.org/career-services/shifting-gears

Automation Alley Program for Displaced Workers

Administrator	Automation Alley
Description	This program is designed for workers looking for advanced training in manufacturing jobs. The core curriculum focuses on technical and academic training in high-wage technical manufacturing positions.
Address	Automation Alley’s Advanced Manufacturing Training Center 2675 Bellingham Drive, Troy, MI 48083
Phone	1-800-427-5100
Website	http://www.automationalley.com

Detroit Job Corps Center

Administrator	Detroit Job Corps
Description	Job Corps is a no-cost education and career technical training program administered by the U.S. Department of Labor designed to help young people ages 16 through 24 receive career technical and academic training. Job Corps pays each student a living allowance twice a month while in the program. However, just like a real job, taxes are deducted from this allowance. Job Corps also offers housing to up to 120 male students and 120 female students in several dormitories. Each dormitory has bathroom and shower facilities, laundry facilities, TV rooms, lounges, and vending machines.
Eligibility	To enroll, please contact an admissions counselor at 1-800-733-5627.
Address	11801 Woodrow Wilson Street, Detroit, MI 48206
Phone	1-313-852-0300 or 1-800-733-JOBS [5627]
Website	http://detroit.jobcorps.gov/Home.aspx

Focus: HOPE

Administrator	Focus: HOPE
Description	Focus: HOPE offers education and training in the fields of machining, advanced manufacturing engineering, information technologies and weatherization. They also offer the Fast Track program geared at improving math and reading skills before entering an advanced job skills training program.
Address	1355 Oakman Boulevard, Detroit, MI 48238
Phone	1-313-494-5500
Website	http://www.focushope.edu/

Ford and the University of Detroit-Mercy Advanced Electric Vehicles Graduate Courses

Administrator	The University of Detroit-Mercy (UDM)
Description	UDM retrains traditional automotive engineers, providing them with the skills and expertise to develop the next generation of advanced electric and hybrid vehicles. These graduate-level courses are supplementary to Ford's internal online training programs in battery cells and electrochemistry, power-split controls, regenerative braking, calibration and commodity planning. Engineers in this program will select five of the seven courses to be completed in one calendar year. Most courses will be offered at the Ford Training and Development Center in Dearborn; others with laboratory experience will be offered at UDM's McNichols campus in Detroit.
Address	4001 W. McNichols Road, Detroit, MI 48221-3038
Phone/Email	Val Glisson at 1-313-993-1128 or aev@udmercy.edu
Website	http://eng-sci.udmercy.edu/programs/aev/index.htm

Former Auto Engineers Retraining Program

Administrator	Michigan Technological University
Description	Michigan Technological University, AVL and the Engineering Society of Detroit (ESD) offers free training for Michigan's auto engineers. The semester-long course, Advanced Propulsion for Hybrid Vehicles with a concentration in Battery Engineering, is a graduate-level, three-credit class focusing on engineering skills that apply to next-generation hybrid and electric vehicles with an emphasis on battery design and hands-on learning. The Michigan Department of Energy, Labor and Economic Growth as well as the Michigan Academy for Green Mobility are sponsoring the course. Classes include hands-on lab sessions provided by AVL and utilize three hybrid vehicles supplied by GM, and support from Ford and Lotus. For more information on the course, please visit ESD's web site for course description.
Address	ESD Headquarters, 20700 Civic Center Drive, Suite 450, Southfield, MI 48076
Eligible Applicants	Only automotive engineers with a bachelor's of science degree in engineering or similar physical sciences area are eligible to apply. To be considered, candidates must work for the auto industry or have been displaced due to economic conditions. First preference will be given to engineers employed in the auto industry. Their tuition will be covered by federal dollars administered through Michigan Works! Auto engineers who are unemployed are also encouraged to apply and will be admitted tuition-free if space is available.
Phone	1-248-353-0735 or Ron Smith rsmith@esd.org
Email/Website	To apply: Linda LaPointe of ESD at llapointe@esd.org , or visit: http://ww2.esd.org/PDFS/2010/2010-10-PropulsionDesc.pdf

Great Lakes Trade Adjustment Assistance Center (GLTAAC)

Administrator	GLTAAC at the University of Michigan
Description	The center helps small manufacturing businesses that have been negatively impacted by imports improve their competitiveness and long-term viability. The GLTAAC has successfully assisted over 300 companies in the region.
Address	University of Michigan – Ann Arbor 506 E. Liberty Street, 3 rd Floor, Ann Arbor, MI 48104
Eligible Applicants	Eligible firms must be certified as "trade impacted" by the U.S. Department of Commerce. The firm must be a manufacturer with wholly owned subsidiary status in Michigan and have been a business at least two years.
Phone	1-877-877-5439
Email/Website	gltaac@umich.edu , http://www.gltaac.org

Michigan Opportunity Partnership

Administrator	The State of Michigan Department of Energy, Labor and Economic Growth. Employers from business and industry, health care, skilled trades, associations, organized labor, community colleges and universities, the Michigan Works! System, and Michigan's Regional Skills Alliances have pledged jobs and support.
Description	The partnership provides targeted skills training for labor sectors experiencing significant shortages, contacts 35,000 employers to identify immediate job openings, and works directly with employers to fill job vacancies.
Phone	1-800-285-WORK
Website	http://www.michiganworks.org

Unemployed Workers Over 40

Administrator	Operation ABLE of Michigan in Detroit
Description	Full-time, 8-week computer and job search course. Includes training on word processing, business communications, the Microsoft suite of software (Office, Excel, Access, and PowerPoint), employability skills, and customer service.
Eligible Applicants	Job seekers over 40 years old are eligible for the course.
Phone	1-313-832-0922 1-800-922-HIRE
Website	http://operationable.org/

Local College and University Programs

Automation Alley Talent Transition Program

Administrator	Automation Alley – Lawrence Technological University staff members are working in collaboration with General Dynamics Land Systems, Raytheon Co., and the U.S. Army Tank Research, Development, and Engineering Center.
Description	The program helps schools customize retraining and certificate programs based on the hiring needs of local industries.
Address	Lawrence Technological University in Southfield and the U.S. Army Tank Research, Development, and Engineering Center in Warren
Phone	1-800-427-5100
Website	http://www.automationalley.com

Eastern Michigan University “Return to Learn”

Administrator	Eastern Michigan University
Description	EMU offers assistance to any students who wish to complete their degree.
Address	EMU’s main campus is located in Ypsilanti, however, EMU offers classes in satellite locations in Brighton, Detroit, Flint, Grand Rapids, Jackson, Livonia, Monroe, Traverse City and Washtenaw County. (NOTE: Not all programs are offered in all locations). EMU also offers online classes.
Phone	Admissions Office: 1-734-487-5978
Website	“Return to Learn” Information: http://www.emich.edu/returntolearn/ Program Application: http://www.emich.edu/admissions/apply.php

Lawrence Technological University Tuition Break

Administrator	Lawrence Technological University
Description	LTU is offering grants that will fund 50 percent of tuition for 400 displaced workers (200 undergraduate and 200 graduate students) until graduation. These tuition grants are part of the \$3 million Recovery Starts Here grant program.
Address	21000 West Ten Mile Road, Southfield, MI 48075-1058
Eligible Applicants	Interested applicants must be able to attend the university full time and submit dated buyout letters, separation agreements, or unemployment applications.
Phone	Admissions Office: 1-248-204-3160
Website	Program Application: http://www.ltu.edu/recovery

The Michigan Technical Education Center

Administrator	The Michigan Technical Education Center at the Henry Ford Community College and the Southeast Michigan Community Alliance
Description	The center provides employment, education, and counseling services, such as job search skills training, search assistance, financial aid information and referrals to retraining programs.
Address	Henry Ford Community College, 5101 Evergreen Rd. Dearborn, MI. 48128
Eligible Applicants	All displaced workers may contact the Michigan Technical Education Center for further information.
Phone	1-313-317-6600
Email/Website	mtec@hfcc.edu , http://www.hfcc.edu/mtec/

Oakland University Displaced Worker Program

Administrator	Oakland University and Michigan Works!
Description	Oakland University has partnered with Michigan Works! by offering educational and career services for displaced workers in Michigan. Services offered include career counseling, academic advising, financial assistance, and academic programs specifically tailored for those with work experience.
Address	Oakland University 2200 N. Squirrel Road, Rochester, Michigan 48309-4401
Eligible Applicants	All interested applicants must register with Michigan Works before registering at Oakland University to be eligible for the scholarship program.
Website	http://www.michiganworks.org , http://www.oakland.edu/michiganworks

Film Classes at the Stautzenberger Institute

Administrator	Stautzenberger Institute and S3 Entertainment Group L.L.C.
Description	The combined partnership offers courses and internships in film classes to help course participants enter into Michigan's growing film industry. Courses include Intro to Film Art Development, Film Wardrobe and Costuming, and Intro to Physical Special FX.
Address	Stautzenberger Institute, 16630 Southfield Road, Allen Park, MI 48101
Website	http://www.s3eg.com , http://www.filmindustrytraining.com/

Local Community College Short-Term Training Programs

Administrator	Henry Ford Community College, Wayne County Community College, Washtenaw Community College, Monroe County Community College
Description	These local community colleges offer short-term training and education programs as part of the No Worker Left Behind program. Courses are intended to give individuals the skills necessary to enter employment. The training programs vary from accounting to theater to web design.
Address	Henry Ford Community College in Dearborn, Wayne County Community College in several locations, Washtenaw Community College in Ann Arbor, and Monroe County Community College in several locations.
Website	http://www.michigan.gov/nwlb/0,1607,7-242-48247_44644_44670---,00.html , www.mycareereducation.org

Wayne-Metropolitan Community Action Agency

Administrator	Wayne-Metropolitan Community Action Agency
Description	Wayne Metro's Employment & Training Program works to improve people's job readiness and skill level. Employment counselors help identify barriers that can hinder or delay employment and then develop Individualized Service Plans based on client goals. Training programs include a Work Experience Program designed for up to 8 weeks of on-the-job paid work experience and computer training classes.
Address	2121 Biddle, Suite 102, Wyandotte, MI 48192
Phone	1-734-284-6999
Website	http://www.waynemetrol.org/programs_css_employment.html

Workforce Assistance Centers in Southeast Michigan

Keep Michigan Working

Administrator	State of Michigan
Description	A database with links for job opportunities and training.
Website	http://www.mi.gov/jobs

Michigan Works! Talent Bank

Administrator	Michigan Works!
Description	A website where workers can search for jobs and employers can contact interested potential employees.
Phone	1-800-285-WORK
Website	http://www.michiganworks.org

Southeast Michigan Community Alliance (SEMCA)

Administrator	Michigan Works!, SEMCA
Address	25363 Eureka Rd, Taylor, MI 48180
Description	SEMCA is one of 25 Michigan Works! Agencies designed by the state to simplify public and business access to educational training, self-help and economic development opportunities.
Phone	1-734-229-3500
Website	http://www.semca.org/

Local Workforce Assistance Centers:

Administrator	Arab Community Center for Economic and Social Services (A.C.C.E.S.S.)
Description	The center provides employment services and job training.
Address	2651 Saulino Ct., Dearborn, MI, 48120
Phone/Website	1-313-842-7010 and http://www.accesscommunity.org .

Administrator	Employment Training and Community Services of Washtenaw County
Address	304 Harriet St., Suite 400, Ypsilanti, MI 48197
Phone	1-734-544-3053
Website	http://www.ewashtenaw.org/government/departments/etcs

Administrator	Michigan Works! Dearborn Service Center
Address	6451 Schaefer, 2 nd Floor, Dearborn, MI, 48126
Phone	1-313-945-8380

Administrator	Michigan Works! Southgate Service Center
Address	15100 Northline Rd., Suite 179, Southgate, MI, 48195
Phone	1-734-362-3466

Administrator	Monroe Service Center
Address	1531 North Telegraph Rd., Suite D, Monroe, MI 48162
Phone	1-734-240-7950
Website	http://www.co.monroe.mi.us/monroe/default.aspx?PageId=33

Administrator	M-TEC at Henry Ford Community College
Description	The center provides internet access, job search assistance, information and referral services to education and training programs, in addition to career counseling.
Address	3601 Schaefer Rd., Dearborn, MI, 48126
Phone	1-313-317-6600
Website	http://www.hfcc.edu/mtec/

Administrator	University of Michigan – The Center for the Education of Women
Description	Provides job search counseling and assistance with resumes and cover letters.
Address	330 E. Liberty, Ann Arbor, MI, 48104
Phone	1-734-998-7080
Website	http://www.cew.umich.edu/

Administrator	Women’s Center of Southeast Michigan
Description	The center provides job workshops, assistance with resumes and cover letters, and coaching for interviews.
Address	510 S. Maple Rd., Ann Arbor, MI 48103
Phone	1-734-973-6779
Website	http://womenscentersemi.org/

Health Coverage, Clinics, Prescription Drug Discounts

Michigan Medicaid Programs

Administrator	Michigan Department of Community Health
Description	Michigan has many health care programs available to children, families, and adults who meet certain eligibility requirements. The goal of these health care programs is to ensure that essential health care services are made available to those who otherwise would not have the financial resources to purchase them.
Eligible Activities	All of the health care programs in Michigan have income limits and some programs also have an asset limit, which vary based on program.
Phone	1-517-373-3740
Website	http://www.michigan.gov/mdch/0,1607,7-132-2943_4860-35199--,00.html

Michigan Medicare Savings Program

Administrator	Michigan Department of Community Health (MDCH)
Description	MDCH helps individuals find programs that they may be eligible for that can save over \$1,000 in Medicare expenses each year for people who qualify.
Eligibility	You may qualify for help to pay your Medicare expenses if you are elderly or disabled with low income and limited assets. To get these savings, you must be eligible for or receiving Medicare Part A. If you are not sure if you are receiving Medicare Part A, look on the front of your Medicare insurance card or call Social Security toll-free at 1-800-772-1213 to ask. To qualify, you must have: monthly income below 135% of the Federal Poverty Level (FPL); and assets valued at less than \$4,000 for a single person (\$6,000 for a married couple).
Phone	1-800-772-1213
Website	http://www.michigan.gov/documents/Medicare_10355_7.pdf

Adult Benefits Waiver / Adult Medical Program (ABW/AMP)

Administrator	Michigan Department of Community Health
Description	Adult Benefits Waiver / Adult Medical Program (ABW/AMP) provides basic medical care to low income childless adults who do not qualify for Medicaid. There are asset and income tests. ABW/AMP medical coverage is limited (e.g., inpatient coverage is not covered). However, prescription drug coverage is included. Contact the local MDHS office to apply program.
Phone	Monroe: 1-866-291-8691; Wayne: 1-313-833-3450; Washtenaw: 1-866-291-8691
Website	http://www.michigan.gov/mdch/0,1607,7-132-2943-66333--,00.html

MI Child

Administrator	MiChild
Description	MiChild is a health insurance program available to uninsured children of Michigan's working families. Services are provided by HMOs and other health care plans. MiChild covers: regular checkups, shots, emergency care, dental care, pharmacy, hospital care, prenatal care and delivery, vision and hearing, mental health and substance abuse services, among others. If your child qualifies, you pay a monthly premium of \$10 a month. There are no co-pays and no deductibles.
Eligibility	To qualify, children must: be U.S. citizens, live in Michigan, be under the age of 19, have no health insurance, and meet the income requirements.
Phone	For an application, call: 1-888-988-6300
Website	www.michigan.gov/michild

Veterans Hospitals

Administrator	John D. Dingell VA Medical Center
Description	Located in Detroit, medical services are provided to veterans living in Wayne, Oakland, Macomb, and St. Clair counties.
Address	4646 John R Street, Detroit, MI 48201
Phone	1-313-576-1000
Website	http://www.detroit.va.gov/index.asp

Administrator	VA Ann Arbor Healthcare System
Description	The VA Ann Arbor Healthcare System serves veterans in Michigan and northwest Ohio at its main medical center or one of three community-based outpatient clinics. The facility also serves as a referral center for specialty care.
Address	2215 Fuller Rd., Ann Arbor, MI 48105
Phone	1-734-769-7100
Website	http://www.annarbor.va.gov/index.asp

Free Clinics of Michigan

Administrator	Free Clinics of Michigan
Description	Free Clinics of Michigan is a network of volunteer-staffed free clinics that provide health care services to the uninsured or medically underserved in Michigan.
Address	Various locations across Michigan
Phone	1-888-877-6769
Email/Website	http://www.fcomi.org/clinic-locator.html or email: admin@fcomi.org

Administrator	U.S. Department of Health and Human Services – Health Care Locator
Description	The Department of Health and Human Services offers an online locator tool to help identify federally-funded health centers near you. You pay what you can afford and are provided with everything from checkups and treatments to dental care and prescription drugs for your family
Website	http://findahealthcenter.hrsa.gov/Search_HCC.aspx

Free Clinics in Wayne County

Administrator	Arab Community Center for Economic and Social Services Health Clinic
Description	Medical services are offered to the uninsured and underinsured based on a sliding scale fee schedule, making it affordable for the entire public regardless of income. Services include primary care such as physicals, follow-ups, immunizations, pap smears, breast exams and family counseling, obstetrics and gynecology, general surgery and oncology, complete laboratory services, mammography and ultrasound. Pharmacy located on premises.
Address	6450 Maple St., Dearborn, MI 48126
Phone	1-313-842-7010
Website	http://www.accesscommunity.org/site/PageServer?pagename=Medical_Division

Administrator	Cabrini Clinic
Description	Services available include medical, prescription, vision, mental health and social.
Address	1234 Porter Street, Detroit, MI 48226
Phone	1-313-961-7863
Email/Website	contactus@cabriniclinic.org or http://www.cabriniclinic.org/

Administrator	Hope Medical Clinic – Wayne Satellite Clinic
Description	Services available include medical, dental, and prescription.
Address	5403 S. Wayne Rd., Wayne, MI 48184
Phone	1-734-710-6688
Website	http://www.thehopeclinic.org/medicalclinic/wayne.htm

Administrator	Health Unit on Davison Avenue (HUDA) Community Clinic
Description	Provides free outpatient medical services for the uninsured. Medical services include outpatient health assessments, blood pressure screening, cholesterol monitoring, diabetes screening, general eye exams, prostate cancer screening and breast exams. HUDA Clinic also offers lab services including glucose testing, occult blood testing, TB testing, urine dipstick, hemoglobin, beta-HCG, and microscopic services. Open Wednesdays and Saturdays from 10 a.m. until 2 p.m.
Address	1605 W. Davison Ave., Detroit, MI 48328
Phone	1-313-865-8446
Email/Website	info@hudaclinic.org or http://hudaclinic.org

Administrator	Michigan Association of Physicians of Indian Origin (MAPI) Free Clinic
Description	Services available include medical and prescription.
Address	12701 Telegraph Rd., Suite 202, Taylor, MI 48180
Phone	1-734-374-3152

Administrator	Oakwood Medical Staff Clinic
Description	The clinic was established to provide primary care health services to adult patients that have been displaced or laid off from Ford Motor Company and Visteon in the past 3 years and are without health insurance. The clinic offers primary care services including a history and physical exams by a physician. Ancillary testing including radiology exams, blood work or more extensive medical care may not be services that are covered. Located in the Charlotte A. Woody Cancer Center.
Location/Hours	18101 Oakwood Blvd, PO Box 2500, Dearborn, MI 48124; Mon.-Thurs.1-4 P.M.
Phone	1-313-593-7817
Pharmacy	For a small annual fee, patient can have access to low-cost prescriptions by registering in the pharmacy located across the Atrium from the clinic. Phone: 1-313-593-7273
What to Bring	Driver's License or picture ID, Proof of previous employment at Ford Motor Company (severance papers, Ford ID, UAW card), and a list of medications.
Website	http://www.oakwood.org/?id=2124&sid=1

Administrator	St. John Community Health Center
Description	Primary care services usually include the regular services you would receive from your family doctor, such as preventive care, health education, and treatment of long term (chronic) disease like high blood pressure or diabetes.
Address	3000 Gratiot Ave.(near McDougall), Detroit, MI 48207
Phone	1-313-567-7642
Website	http://www.stjohn.org/hospitalscenters/OutpatientCenter.aspx?FacilityID=57

Administrator	St. Vincent DePaul Health Center
Description	Services provided for adults include treatment of common medical conditions such as: high blood pressure, diabetes, asthma, arthritis, physicals, and respiratory problems. Physicians are available on most Monday and Thursday afternoons by appointment only.
Address	15055 Hubbell St., Detroit, MI 48227 (located at Cooley High School)
Phone	1-313-837-5078
Website	http://www.stjohn.org/InnerPage.aspx?PageID=1826

Administrator	Wyandotte Clinic for the Working Uninsured
Description	The Wyandotte Clinic for the Working Uninsured provides primary medical care to adult uninsured workers. Services include primary care doctor visits, podiatric services, disease Management of high blood pressure, diabetes, asthma, nutrition counseling with registered dietitian, referral service as appropriate, women's annual exams, including Pap and Mammography, and prescription assistance. Patients are seen by appointment on most Wednesdays from 4 pm to 7 pm.
Address	23050 West Road, Suite 230, Brownstown, MI 48183
Phone	1-734-365-3560
Website	http://www.wyandotteclinic.com/

Administrator	Western Wayne Family Health Centers
Description	Western Wayne provides primary care services to the uninsured and underinsured based on your ability to pay. Fees are determined on a sliding scale basis. Western Wayne will also help patients apply for support programs that may help to offset the cost of care. Services are available to patients of all ages and include: primary and preventative care, physical examinations, health and wellness education, chronic disease management, obstetrics /gynecology, breast and cervical cancer screenings, well child checks, immunizations, employment physicals, laboratory work, and referral into specialty care.
Address	2500 Hamlin Road, Inkster, MI 48141
Phone	1-313-561-5100
Website	http://www.wwfhcinkster.org/

Free Clinics in Washtenaw County

Administrator	Corner Health Center
Description	The Corner provides medical services for men and women between the ages of 12-21, and their children. Services include: wellness care including physicals, immunizations, diagnosis and treatment of common health problems such as a sore throat or asthma, pediatric care and mental health services. Fees are determined on a sliding fee schedule based on income.
Address	47 Huron, Ypsilanti, MI 48197
Phone	1-734-484-3600
Website	http://www.cornerhealth.org

Administrator	Chelsea Grace Clinic
Description	Services include medical and prescription.
Address	603 S. Main St., Chelsea, MI 48118
Phone	1-517-536-4587
Website	http://www.thehopeclinic.org/medicalclinic/chelsea.htm

Administrator	Hope Medical Clinic, Inc.
Description	Services include medical, dental, prescription, vision, hearing, mental health and social services.
Address	103 Arnet St., Ypsilanti, MI 48198
Phone	1-734-481-0111
Website	http://www.thehopeclinic.org

HIV/AIDS Diagnosis and Treatment

Administrator	Oakwood Healthcare Center – Westland: Infectious Disease Clinic
Description	Patients may receive diagnosis, treatment and management of HIV and AIDS at the Infectious Disease Clinic, located at the Oakwood Healthcare Center in Westland. The clinic offers physicians who specialize in HIV/AIDS, social workers and counselors to all patients regardless of ability to pay. Federal funds through the Ryan White Care Act provide coverage for uninsured patients.
Address	2001 S. Merriman Rd, Suite 100, Westland, MI 48186
Phone	1-734-727-1000 for general center; 1-734-727-1115 for Infectious Disease Clinic
Website	http://www.oakwood.org/?id=697&sid=1&SiteCode=25

Information on Free or Low Cost Prescription Medication

Administrator	Michigan Department of Community Health
Description	Listing of various prescription drug discount programs and free clinics
Website	http://www.michigan.gov/mdch/0,1607,7-132-2943_52115-203872--,00.html

Michigan Donated Dental Services

Administrator	Michigan Donated Dental Services Program (DDS)
Description	The DDS program provides services in private dental offices located throughout the state to those who qualify. Services are limited at this time, so please call for further details. Services are available in Lapeer, Lenawee, Livingston, Macomb, Oakland, Monroe, St. Clair, Washtenaw and the city of Detroit.
Eligibility	Applicants must have a permanent and severe disability, chronic illness or be elderly, be unable to pay for dental treatment and show no other means of obtaining needed dental care, and need extensive treatment, i.e., more than routine care.
Address	3647 Okemos Road, #200, Okemos, MI
Phone	1-800-850-5913
Website	http://www.nfdh.org

Michigan Drug Prices

Administrator	Michigan Department of Community Health (MDCH)
Description	MDCH created a website to help consumers search more than 150 commonly prescribed prescription drugs in Michigan for the lowest possible price. Users can search this web site by zip code, city, or pharmacy for the lowest cost of drugs as far as 100 miles away. Since some of the prices listed on this website could be outdated, consumers are urged to call their pharmacy to check the latest price.
Website	http://www.michigandrugprices.com

Michigan's Prescription Drug Discount Card

Administrator	Michigan Department of Community Health
Description	The MiRx (My Prescription) Card is a prescription drug discount program for Michigan residents who do not have any prescription drug coverage. The Card is free and there is no cost to enroll in the program. Card holders can use their MiRx card at their local participating pharmacy and receive the MiRx discounted price. The discount is good on any medicine the pharmacist stocks and your doctor prescribes. Over-the-counter drugs are not covered even if they are prescribed.
Eligibility	Applicants must be a resident of Michigan, have no other prescription drug coverage, and have an income level at or below the state's median income level.
Phone	1-866-755-6479
Website	http://www.mihealth.org/mirx/index.html#

OakAssist Financial Advisors

Administrator	Oakwood Staff of Financial Advisors
Description	If you do not have insurance or your insurance does not cover all of your medical costs, there may be other options to assist you. You can call and speak with a Financial Advisor at Oakwood to discuss the options that better fit your needs.
Phone	1-313-593-7136
Website	http://www.oakwood.org/?id=1718&sid=1

TB (Tuberculosis) Screening, Diagnosis, and Treatment

Administrator	Westland: Oakwood TB and Infectious Disease Clinic
Description	Operated in collaboration with the Wayne County Health Department, the Oakwood TB Clinic provides diagnosis, treatment and management of Active Pulmonary and Extra Pulmonary TB; and Latent TB infection Wayne County TB Clinic. Uninsured patients are covered fully under this program. Laboratory, skin testing and radiology are available in the center.
Address	2001 S. Merriman Rd, Suite 300, Westland, MI 48186
Phone	1-734-727-1130 for the TB Clinic; 1-734-727-1000 for general center
Website	http://www.oakwood.org/?id=697&sid=1&SiteCode=46

Teen Health Centers

Administrator	Oakwood Healthcare System and Oakwood Healthcare Foundation	
Description	Primary medical care for young people ages 10—21 is offered at Oakwood's teen health centers in Inkster, Romulus and Taylor. Services are low cost and no one is turned away for inability to pay. For specific details on individual treatments or payment plans, please contact your local teen center, either on-line or by calling.	
Website	http://www.oakwood.org/?id=1602&sid=1	
Oakwood Inkster Teen Center	Address	3250 Middlebelt Rd, Inkster, MI 48141
	Phone	1-734-729-3650
	Website	http://www.oakwood.org/?id=697&sid=1&SiteCode=94
Oakwood Romulus Teen Center	Address	9650 S. Wayne Rd, Romulus, MI 48174
	Phone	1-734-941-1400
	Website	http://www.oakwood.org/?id=697&sid=1&SiteCode=43
Oakwood Taylor Teen Health Center	Address	19275 Northline Rd., Southgate, MI 48195
	Phone	1-734-287-2076
	Website	http://www.oakwood.org/?id=697&sid=1&SiteCode=124

General Assistance and Human Services

General Assistance / Human Services Portals

Administrator	Michigan Assistance and Referral Service (MARS)
Description	MARS provides information about programs offered by the State of Michigan that helps families in need of assistance for medical, nutritional, food, day care, temporary cash, etc., and then screens families to determine eligibility.
Website	http://www.mfia.state.mi.us/mars/

Administrator	Michigan Helping Hand
Description	This site, run by the State of Michigan, helps Michigan citizens facing economic hardship find the services they need. Links and information are available in the following areas: jobs and training, unemployment benefits, health care, family support and housing, among other things.
Website	http://www.michigan.gov/helpinghand/

Administrator	SHARE Network Michigan
Description	SHARE Network brings together workforce development partners, faith-based organizations, community organizations, and businesses and government agencies in one searchable web site. Use the SHARE Network to: link to service provider information including address, hours of operation, a list of services they offer as well as a point of contact; search by county, location, service and/or by service provider, and create an online referral, among other things.
Website	http://www.sharenetworkusa.org/sharenetworkmi.org

Administrator	The Information Center
Description	The Information Center is an information and referral service that includes information on resources for food pantries, medical and dental resources, holiday assistance, mentor programs, mortgage foreclosure assistance, grandparents raising grandchildren, troubled youth, utility assistance, clothing and furniture vouchers, senior services, Medicaid Waiver, caregiver support groups, among other things.
Address	20500 Eureka Suite 110, Taylor, MI 48180
Phone	1-734-282-7171
Website	http://www.theinfocenter.info

Administrator	United Way of Southeast Michigan
Phone	Dial 2-1-1 to reach a live operator and assistance.
Website	http://www.uwsem.org/

General Assistance

Administrator	U.S. Department of Labor – Protecting Unemployed Benefits
Description	The Department of Labor provides assistance to the unemployed by explaining rights employees and their families may have under Federal law that can help protect benefits when employment changes. Those rights include how to enroll under a new health plan (HIPAA), continue in your old health plan (COBRA), and how to protect your retirement assets (ERISA)
Phone	1-866-4-USA-DOL (1-866-487-2365)
Website	http://www.dol.gov/ebsa/publications/protecting_benefits.html

Administrator	U.S. Department of Labor – Questions and Answer for Dislocated Workers
Description	The Department of Labor offers answers to frequently asked questions about retirement and health benefits
Phone	1-866-4-USA-DOL
Website	http://www.dol.gov/ebsa/publications/dislocated_workers_brochure.html

Administrator	State of Michigan – Michigan Helping Hand
Description	Michael Helping Hand Helps you find information on jobs and training, unemployment benefits, health care, family support, and housing programs.
Website	http://www.michigan.gov/helpinghand

Administrator	Ann Arbor Corps, Salvation Army
Description	Ann Arbor Corps, of the Salvation Army of Washtenaw County, offers essential services including: food pantry, camp programs, utility assistance, and eviction prevention.
Address	100 Arbana Drive, Ann Arbor, MI 48103
Phone	1-734-668-8353
Website	http://www.usc.salvationarmy.org/usc/www_usc_washtenaw.nsf/vw-sublinks/12F93FFB7FCFA7058625744100776C6C?openDocument

Administrator	AFL-CIO
Description	“When the Paycheck Stops” is a pamphlet published by the AFL-CIO which has information on dealing with issues that may arise when you are unemployed. Sections include dealing with creditors, putting food on the table, and managing utility payments.
Website	http://www.aflcio.org/issues/jobseconomy/unemployment/handbook/

Administrator	Hope Center Care & Share Closet
Description	The Care & Share Closet provides basic necessities not available with Food Stamps such as toilet paper, soap, deodorant, shampoo, cleaning supplies, and a limited number of household goods. Because contents of the Closet depend on donations, availability of items varies. Individuals and families may request supplies from the Closet once every two months and receive up to six items at a time.
Address	518 Harriet St., Ypsilanti, MI 48198
Phone	1-734-484-2989
Website	http://www.thehopeclinic.org/services/basic.htm

Administrator	Hope Center Wash With Care
Description	Low-income families can wash their clothes by appointment in a free laundry facility housed at Hope Center. Availability of laundry soap is dependent on donations. There are six washers and eight dryers with a playroom for pre-school children adjacent to the laundry room. <i>Please Note:</i> Wash with Care closed on October 10, 2009 due to building construction. Please call to confirm availability.
Address	518 Harriet St., Ypsilanti, MI 48198
Phone	1-734-484-2989
Website	http://www.thehopeclinic.org/services/basic.htm

Administrator	Oakwood Healthcare Systems: Oakwood Healthcare Keep Kids Safe
Description	Oakwood Healthcare System's Keep Kids Safe team offers free child safety seat checks by individual appointment. To date, over 95% of car seats checked through the Keep Kids Safe Car Seat Safety Check Program were improperly installed.
Address	Village Plaza, 23400 Michigan Ave, Dearborn, MI 48124
Phone	1-313-586-5488 or general hotline 1-800-543-WELL
Website	Info: http://www.oakwood.org/creg/ClassDetails.aspx?ClassID=101384&sid=1

Administrator	Salvation Army of Romulus
Description	Services include food, clothing, furniture, as well as referrals and temporary shelter. Qualified individuals receive services for free, call ahead for appointments. Serves Washtenaw and Wayne Counties. Open Mon. through Sat. 9 a.m. - 7 p.m.
Address	5875 Middlebelt, Romulus, MI 48174
Phone	1-734-467-5849
Website	http://romulus.satruck.org/

Administrator	Washtenaw County Community College Adult Transitions
Description	Offers free counseling, skill building and job education services. Short-term courses in reading, writing, math, and critical thinking are available, as well as workshops on GED and ASSET test preparation.
Address	4800 East Huron River Dr., Ann Arbor, MI 48105
Phone	1-734-677-5006
Website	http://www4.wccnet.edu/resources/learningassistance/adulttransitions/

Administrator	Wayne Metro Community Action Agency
Description	Provides a range of comprehensive services to low-income persons, including food kitchen referrals, emergency utilities, housing, rental assistance, low cost home buying assistance, homeless prevention program, low cost prescriptions, shelter, and nutrition, among other services. Areas served include: Melvindale, Allen Park, Lincoln Park, River Rouge, Ecorse, Wyandotte and Southgate.
Address	2121 Biddle Ave., Suite 102, Wyandotte, MI 48192
Phone	1-313-843-2550
Website	http://www.waynemetrol.org

Administrator	Working America, AFL-CIO, and the Working America Education Fund
Description	Unemployment LifeLine is a one-stop guide that links workers to the resources in their area: from unemployment offices to veterans' services to child care. Hardworking families are struggling to get by, and too often, they don't know where to turn for help. That's where the Unemployment Lifeline comes in: providing people the opportunity to talk to others and share support and lessons learned. On their home page is a local resources search where you can find unemployment compensation information, nutritional aid, utility assistance, child care, and emergency and medical assistance in your area.
Website	http://www.unemploymentlifeline.com

Administrator	Ypsilanti Corps, Salvation Army
Description	Ypsilanti Corps, of the Salvation Army of Washtenaw County, offers essential services including: food pantry, soup kitchen, utility assistance, eviction prevention, and community activities.
Address	9 South Park Street, Ypsilanti, MI 48198
Phone	1-734-482-4700
Website	http://www.usc.salvationarmy.org/usc/www_usc_washtenaw.nsf/vw-sublinks/FF85A00A5283220F862574410077DAB6?openDocument

Child Care Assistance

Administrator	Child Care Aware
Description	Child Care Aware helps you find high-quality and affordable child care resources near you. They also help build consumer awareness on child care issues.
Phone	1-800-424-2246
Website	http://www.childcareaware.org/docs/pubs/110e.pdf or childcareaware.org

Administrator	Salvation Army of Farmington Hills
Description	The Salvation Army’s after school programs, offered through the Farmington Hills Corps Community Center, typically run Monday through Thursday from 3PM to 6PM and include tutoring, crafts, recreation and a meal. The programs are provided free of charge. Additional youth programs include outdoor learning experiences, summer day camps, music instruction, sports leagues and much more.
Address	27500 Shiawassee, Farmington Hills, Michigan 48336
Phone	1-248-477-1153
Website	http://www.usc.salvationarmy.org/usc/www_usc_emi2.nsf/vw-dynamic-index/B9D4EC2FCAD2A61886257500005289A7?Opendocument

Financial Assistance

Administrator	Department of the Treasury, Internal Revenue Service – Job loss and tax issues
Description	The IRS answers questions about how losing your job can impact your taxes.
Phone	1-800-829-3676
Website	http://www.irs.gov/pub/irs-pdf/p4128.pdf

Administrator	Federal Trade Commission – Choosing a Credit Counselor
Description	The FTC provides information on what to look for when choosing a credit counselor.
Website	http://www.ftc.gov/bcp/edu/pubs/consumer/credit/cre26.shtm

Administrator	Federal Trade Commission – Financial Security Checklist
Description	The Federal Trade Commission (FTC) offers a “to-do” list that provides the necessary steps to protect your financial security after you lose your job.
Website	http://www.ftc.gov/bcp/edu/microsites/moneymatters/jobs-loss.shtml

Administrator	Federal Trade Commission – How to Deal with Creditors
Description	The Federal Trade Commission (FTC) publishes free brochures spelling out your rights when it comes to dealing with debt collectors or creditors.
Website	http://www.ftc.gov/bcp/edu/pubs/consumer/alters/alt086.shtm

Administrator	Internal Revenue Service – Free Tax Assistance Programs
Description	The IRS Volunteer Income Tax Assistance (VITA) Program offers free tax help to certain people, including low-income families and the elderly, who can not prepare their own taxes.
Phone	1-800-906-9887
Website	http://www.michigan.gov/helpinghand

Administrator	Internal Revenue Service – Income Tax Information
Description	The IRS, partnered with community groups, provides an “Outreach Corner” used to post materials with clear and easy information on items in the tax code that are most beneficial to individual citizens, especially those with lower incomes. The site provides help for students, help with tax credits and employee retirement plans, and many other resources.
Website	http://www.irs.gov/individuals/article/0,,id=219166,00.html

Administrator	Hope Center
Description	Hope has access to limited funds to help prevent evictions, utility shut-offs and other essential emergency needs. Hope Clinic is a last resort for financial assistance and those seeking help should apply to other agencies first. Before applying to Hope for financial assistance you must first apply to other area agencies.
Address	518 Harriet St., Ypsilanti, MI 48198
Phone	1-734-484-2989
Website	http://www.thehopeclinic.org/services/assistance.htm

Administrator	Wayne County Free Financial Assistance - Accounting Aid Society
Description	The Accounting Aid Society provides tax assistance and preparation to low and moderate income families and seniors. Accounting Aid Society operates at more than 25 sites in the metro Detroit region. Services include: year-round tax assistance, counseling and related services, tax season tax sites January through April, homebound tax program for seniors and low-income families, tax clinics on tax rights and responsibilities including on the Child Tax Credit and Earned Income Tax Credit, and assistance with tax disputes, among others.
Address	7700 Second Ave., Suite 314, Detroit, MI 48202-2411
Phone	1-866-673-0873 or 1-313-556-1920
Website	http://www.accountingaidsociety.org

Food and Nutrition Assistance

Administrator	State of Michigan Food Assistance Program (FAP)
Description	FAP benefits can be used to buy eligible food at any Food and Nutrition Service (FNS) authorized retail food store or approved meal provider. The U.S. Department of Agriculture funds 100 percent of this program. The Department of Human Services (DHS) determines eligibility for food assistance.
Phone	1-800-481-4989
Website	http://www.michigan.gov/dhs/0,1607,7-124-5453_5527-21832--,00.html

Administrator	Angel Food Ministries
Description	Angel Food is available in a quantity that can fit into a medium-sized box at \$30 per unit. Each month's menu is different than the previous month and consists of both fresh and frozen items with an average retail value of approximately \$60. Generally, one unit of food assists in feeding a family of four for about one week or a single senior citizen for almost a month. There is no limit to the number of units or bonus foods an individual can receive.
Eligibility	There are no qualifications, minimums, income restrictions, or applications.
Phone	1-888-819-3745
Website	To find a site in your area: http://www.angelfoodministries.com/hosts.asp

Administrator	Fish and Loaves Community Food Pantry
Description	Residents of Allen Park, Brownstown, Dearborn Heights, Romulus, Southgate and Taylor are eligible to for free food assistance from Fish and Loaves. Visits are by appointment only, and you must bring proof of your residency and your household income for the last twelve months.
Address	25670 Northline Rd., Taylor, MI 48180
Phone	1-734-442-0031
Website	www.downriverfishandloaves.org

Administrator	Focus: HOPE
Description	Food is distributed through four food centers to those who meet the income guidelines. Eligibility is limited to Mothers with children, infants to age 6, and Senior Citizens, age 60 and older.
Locations	Eastside Food Center: 9151 Chalmers, Detroit, MI 48213 Southwest Food Center: 6353 West Vernor, Detroit, MI 48209 Westside Food Center: 1300 Oakman Boulevard, Detroit, MI 48238 Inkster Food Center: 759 Inkster Road, Inkster, MI 48141
Phone	1-313-494-5500
Website	For eligibility and more information: www.focushope.edu

Administrator	Food Gatherers (Ann Arbor)
Description	Food Gatherers provides enough food to more than 150 community programs serving families and children in need of food. The agencies receiving food include St. Andrews Breakfast Program, Dawn Farm, Salvation Army, SOS Community Services and Hope Clinic. Food Gatherers also operates the Community Kitchen, which is located in the Robert J. Delonis Center, home of the Shelter Association of Washtenaw County. Volunteers transform rescued and bulk food into useful food resources, and prepare and serve daily meals to hundreds of people in need.
Phone	1-734-761-2796
Website	http://www.foodgatherers.org/

Administrator	Forgotten Harvest
	Serves Wayne, Oakland, and Macomb Counties. Contact Forgotten Harvest to learn about its nutritious food service to 155+ agencies or to become a food donor.
Address	21800 Greenfield Rd., Oak Park, MI 48237
Phone	1-248-967-1500
Website	www.forgottenharvest.org

Administrator	Gleaners Community Food Bank of Southeastern Michigan
	Gleaners Community Food Bank's mission is to turn surplus food, which otherwise would go to waste, into millions of nutritious meals for hungry people in southeastern Michigan.
Address	2131 Beaufait, Detroit, MI 48207
Phone	1-313-923-3535 or 1-866-453-2637
Website	http://www.gcfb.org

Administrator	Hope Center
Description	Emergency groceries are distributed by appointment only on Tues. and Thurs. between 2:00 p.m. and 4:30 p.m. and Sat. from 10:00 a.m. and noon. A household is eligible to receive emergency groceries once a month. You must bring picture I.D. to receive your food order.
Address	518 Harriet St., Ypsilanti, MI 48198
Phone	1-734-484-2989
Website	http://www.thehopeclinic.org/services/food.htm

Administrator	Kmart Smart Assist Savings Program
Description	Kmart customers who present state-issued identification (driver's license or identification card) and a state-issued unemployment benefits enrollment confirmation are eligible to participate in the program. The discount card entitles participants to an additional 20% off over 1,500 regular-priced grocery and drugstore items for up to six months. Application available online.
Location	Various locations across Michigan
Phone	1-866-KMART-4U
Website	http://www.kmart.com/shc/s/dap_10151_10104_DAP_Unemployment+Program

Administrator	Neighborhood Service Organization (NSO)
Description	NSO, along with the Detroit Police Department, the City of Detroit Department of Health and Wellness Promotion's Bureau of Substance Abuse, Prevention, Treatment and Recovery and the Detroit-Wayne County Community Mental Health Agency assist the homeless in Detroit's central business district.
Address	220 Bagley, Suite 1200, Detroit, MI 48226
Phone	1-313-961-4890
Website	http://www.nso-mi.org

Administrator	PantryNet.org
Description	PantryNet.org is a service of Gleaners Community Food Bank of Southeastern Michigan that helps individuals locate a food pantry near them.
Website	http://pantrynet.org/ZipCalc.asp

Administrator	Salvation Army
Description	Services include food, clothing, and furniture, as well as referrals and temporary shelter. Qualified individuals receive services for free. Serves Washtenaw and Wayne Counties. Open Monday through Saturday, 9:00 a.m. through 7:00 p.m.
Address	5875 Middlebelt, Romulus, MI 48174
Phone	To schedule an appointment: 1-734-467-5849
Website	http://romulus.satruck.org/

Administrator	Ypsilanti Salvation Army and Hope Clinic
Description	Free meals are served by the Hope Clinic at the Grace Fellowship Church on Saturdays and Sundays from 4:00 – 5:00 p.m. No I.D. or proof of income required; diners sign in to receive their meal.
Address	1375 S. Harris St., Ypsilanti, Michigan
Website	http://www.thehopeclinic.org/services/food.htm

Home Repairs

Administrator	Michigan Department of Human Services (DHS)
Description	State Emergency Relief (SER) assists with home repairs to correct unsafe conditions and restore essential services. Eligible home repairs may include repair or replacement of a non-functioning furnace, hot water heaters or septic systems. The lifetime maximum for energy-related home repairs (furnaces) is \$1,500. Home repair payments are made only if the repair is essential to remove a direct threat to health or safety or is required by law or a mobile home park regulation. The repair(s) must restore the home to a safe, livable condition.
Eligibility	Individual requesting is the owner or purchaser of the home, or holds a life estate or life lease on the home with the responsibility for home repairs; the home is the individual's permanent, usual residence; the home is not listed for sale; the home is not in jeopardy of loss, and the ongoing cost of maintaining the home is affordable to the individual (Total housing costs cannot exceed 75% of the group's net income). Contact your local DHS County Office to determine eligibility.
Phone	1-517-373-2035
Website	http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-15411--,00.html

Job Search Assistance

Administrator	Federal Trade Commission – Job Scam Checklist
Description	The Federal Trade Commission (FTC) offers a checklist to help you determine whether a job-hunting firm is legitimate or not.
Website	http://www.ftc.gov/bcp/edu/microsites/moneymatters/jobs-hunting-scams.shtml

Administrator	U.S. Department of Labor
Description	Career OneStop offers great job seeker tools, resume and interview tips, and a guide for conducting a job search. There is also a tool to locate a one-stop career center near you.
Phone	1-877-US2-JOBS (1-877-872-5627)
Website	http://www.careeronestop.org

Administrator	The Ann Arbor Center for Independent Living (AACIL)
Description	AACIL offers expert advice, job search workshops, and assistance navigating the job market. They also work with skilled and talented job-seekers who have a disability. Career Workshops are held regularly including: Do What You Love!, Networking: It's as Easy as PIE!, Acing the Interview, Resumes and Cover Letters, Internet Job-Searching, Effective Job-Searching Techniques, Overcoming a Work History Gap, and Disability and Your Job Search.
Address	3941 Research Park Drive, Ann Arbor, MI 48108
Phone	1-734-971-0277 x 21
Email/Website	stephanie@aacil.org or http://www.aacil.org/

Administrator	Career Know-How.com
Description	This comprehensive website offers interviewing tips and strategies, a resume tool kit and a job bank.
Website	http://www.careerknowhow.com

Administrator	Dress for Success – Ypsilanti
Description	Provides disadvantaged women with professional attire, a network of support and career development tools to help women succeed.
Address	5361 McAuley Dr., Suite 1125, Ypsilanti, MI 48198
Phone	1-734-712-0517
Email/Website	michigan@dressforsuccess.org or http://www.dressforsuccess.org/affiliate.aspx?pageid=1&sisid=41

Administrator	Engineering Society of Detroit (ESD) Job Bank
Description	The ESD Job Bank is an electronic resource for employers and recruiters, as well as job seekers. Users must create an account to access the database.
Website	http://careers.esd.org/

Administrator	Jackets for Jobs, Inc.
Description	Jacket for Jobs, a MichiganWorks! affiliate, provides professional business clothing at no charge for economically disadvantaged individuals in Metro Detroit.
Address	5555 Conner, Suite 2097, Detroit, MI 48213
Phone	1-313-579-9160
Website	http://www.jacketsforjobs.org/

Administrator	LocalCareers.com Network
Description	MichiganJobs.com is local employment website for job seekers and employers including a job and resume database, career e-mail notifiers, and a continuing education guide.
Phone	1-877-301- JOBS (5627)
Website	http://www.michiganjobs.com

Administrator	Michigan eLibrary (MeL)
Description	MeL is Michigan's online library and available to every Michigan resident via the Internet. Under MeL's Business and Jobs Gateway workers can find information about new careers, filing for unemployment benefits, job postings, and how to help or grow a business, among other things. MeL's LearningExpress Library database also has practice tests and tutorials for college or different career fields, as well as courses on the job search including resume/cover letter writing, interviewing, networking, etc. Users can also find links to various job search web sites.
Website	http://mel.org/SPT--BrowseResourcesBusiness.php?ParentId=832

Administrator	Michigan Jobs and Career Portal
Description	The Portal allows you to search for job openings, resources for starting a business, information on careers and financial aid opportunities for school and job training.
Website	http://www.michigan.gov/careers

Administrator	MichiganJobsite.com – MI Job Finder
Description	MichiganJobsite.com is a community for professionals seeking career opportunities in the state of Michigan. They work with employers to post new jobs in MI and provide tools, including job alerts and resume distribution services, to increase your exposure. You can even take advantage of their many articles and resources to support your career advancement.
Website	http://www.michiganjobsite.com/

Administrator	Resume-Help.org
Description	The mission of Resume-Help.org is to assist job seekers in their job search by producing and distributing a winning resume and cover letter. Their team of experts has also included tips for interviewing and online tools to help find the perfect job. Resume-Help.org was designed for everyone from the novice job hunter to the HR professional.
Website	http://www.resume-help.org

Administrator	Revitalizing Michigan, ResumeTalks.org
Description	ResumeTalks.org is the product of Revitalizing Michigan incubator sessions geared on putting people back to work. It is an improved hiring process where recruiters are able to pick up a resume, touch a button, and hear the actual voice of the candidate. ResumeTalks.org is created to streamline job seekers with employers, empower job seekers with a tool to broadcast their job seeking intent and offer recruiting professionals the advantage of hearing candidates speak.
Website	http://www.resumetalks.org

Administrator	Wayne-Metropolitan Community Action Agency Employment & Training Program
Description	Services include: pre-employability skills training, resume development, establishment of references, updated information regarding job search/follow-up techniques, counseling regarding necessary "soft skills", job leads, access to internet, e-mail service, fax, copier and mailing service, bus tickets and gas money available where applicable, complete job search and career planning resources. Support Services are individualized and may include: uniforms/clothing for work, tools/supplies for work or training, auto repair, bus pass, driver's license restoration, certifications/licensure, text books, and other vocational needs.
Address	2121 Biddle, Suite 102, Wyandotte, MI 48192
Phone	1-734-284-6999
Email/Website	tmccollister@waynemetro.org or visit: http://www.waynemetro.org/programs_css_employment.html

Transportation Assistance

Administrator	Charity Motors
Description	Charity Motors helps low income individuals purchase a vehicle of their own. For pre-qualified individuals at Detroit car lots, Charity Motors discounts vehicles up to 50 percent off their fair market value. Retail sales are offered Mon. through Fri. from 9:00 a.m. to 5:00 p.m. and a weekly auction every Sat. at noon.
Address	10431 Grand River Ave., Detroit, MI 48204
Phone	1-888-908-CARS
Website	http://www.charitymotors.org/index.php

Administrator	MichiVan VanPool and Commuter Services
Description	MichiVan connects people to commute together on a regular basis. Riders share a fee that covers the vanpool share, the cost of the vehicle, maintenance, registration and insurance. Riders usually meet at a designated pick-up location like a shopping center parking lot or a Park and Ride location. Vanpoolers are also eligible to receive federal tax incentives for vanpooling and the state of Michigan provides subsidies to both new and existing groups as additional incentives to vanpool.
Phone	1-800-VAN-RIDE
Website	http://www.vpsiinc.com/Home/MainMenu.asp?MMID=1&OID=27

Administrator	MIRideShare
Description	Michigan Rideshare provides a free and easy way for commuters over the age 18 working in Southeast Michigan to find carpool, vanpool and bike partners. Commutes should fall within Livingston, Macomb, Monroe, Oakland, St. Clair, Washtenaw, and Wayne Counties. If you commute to a location outside of these counties, contact the local RideShare office for that area.
Email	Livingston, Macomb, Monroe, Oakland, St. Clair, Wayne: rideshare@semcog.org Washtenaw: rideshare@theride.org
Website	https://mirideshare.org/en-US/

Administrator	SMART Bus Connector
Description	The Connector is a curb-to-curb service you may use to travel anywhere within designated service areas. You need to call and reserve your ride from 7 a.m. to 4 p.m., Monday through Friday, except for major holidays. All reservations must be received by 4 p.m. one day before service is needed. Serves Allen Park, Dearborn, Dearborn Heights, Ecorse, Hamtramck, Highland Park, Lincoln Park, Melvindale, River Rouge, Taylor.
Address	Administrative Office, Buhl Bldg. 535 Griswold St. Suite 600, Detroit, MI 48226
Phone	1-866-962-5515
Website	http://www.smartbus.org/smart/ride%20smart/myconnector.aspx

Utility Assistance

Administrator	AT&T Michigan Lifeline
Description	AT&T Michigan offers a telephone assistance program to make basic phone service more affordable to eligible customers. Benefits include 50 percent discount on line connection, monthly discount on basic service over \$10.00, and a waiver of deposit for local service. Optional benefits include toll restriction at no charge, blocking of 900/976 numbers, additional lines, Caller ID, Call Waiting, etc.
Eligibility	To qualify for Lifeline you must participate in one of the qualifying programs or your income must be at or below 150 percent of the federal poverty level. Qualifying programs include: Food Stamps, Medicaid, Supplemental Security Income (SSI), Family Independence Program (FIP, also known as TANF), Low-income Home Energy Assistance Program (LIHEAP), National School Lunch – Free Lunch Program, or Federal Public Housing / Section 8.
Phone	1-800-621-8650
Website	Application: http://www.att.com/Common/images/Lifeline/LifelineMI.pdf

Administrator	DTE Energy
Description	DTE Energy offers several programs to help pay for their customers' energy bills. Programs for low-income customers include: a personal payment plan, an earned income tax credit, a home heating credit, a residential income assistance credit, weatherization assistance, assistance through the heat and warmth fund, a state emergency relief program, and a winter protection plan.
Phone	1-800-477-4747
Website	http://www.dteenergy.com/residentialCustomers/billingPayment/paymentPrograms/payAssistance.html

Administrator	Michigan Home Heating Credit (HHC)
Description	HHC is designed to assist low income families living in Michigan with the cost of heating their homes. The HHC is federally funded through the Low Income Home Energy Assistance Program (LIHEAP), U.S. Department of Health and Human Services. The Michigan Department of Treasury is responsible for processing the Home Heating Credit claim and issues payments.
Eligibility	To be eligible, your household income level must fall within designated limits, your home must be in Michigan and it must be where you maintain a permanent residence, you are not a full-time student who is claimed as a dependent on another person's income tax return, and you did not live in a Care facility for the entire tax year.
Phone	1-800-827-4000
Website	http://www.michigan.gov/heatingassistance/0,1607,7-215-33210--,00.html

Administrator	Michigan Department of Human Services (DHS) State Emergency Relief
Description	Financial assistance may be provided to low-income households who meet eligibility requirements when heating or electric service has been or will be shut off. Payments may include the amount needed to restore or continue the service for at least 30 days. Also, services may include payment of necessary charges to deliver a 30-day supply of a deliverable fuel. Required payments are established amounts that DHS expects families to spend on their energy bill. Households are expected to make required payments for all utilities and shelter expenses before receiving any State Emergency Relief (SER) assistance.
Eligibility	To be eligible for energy service assistance, an SER group must make all "energy required payments" for both primary and secondary fuel sources toward their energy service bills. The energy required payment period is the six-month period prior to the month the group applies. Contact your DHS County Office for information regarding your eligibility.
Phone	1-517-373-2035
Website	http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-18243--,00.html

Administrator	Michigan Energy Assistance Directory
Description	Developed by the Coalition to Keep Michigan Warm, the directory provides information on private and public programs that offer energy assistance, and a county by county listing of utilities, programs and resources available.
Website	http://www.dleg.state.mi.us/mpsc/winterwise/energy_assistance.htm

Administrator	The Heat and Warmth Fund (THAW)
Description	THAW is an independent non-profit agency that provides low-income individuals and families with emergency energy assistance.
Eligibility	<p>THAW programs begin each year in January and operate as long as funding is available. In addition, every November, the Early Emergency program restores service for qualified households before the winter season. Households requesting assistance must have: a shut-off notice (except seniors, age 62+ who are exempt), an immediate need for heating fuel, a residential utility account in their own name at their primary residence in a THAW service area, discussed their bill with their utility company, an annual household income less than 200% of federal poverty guidelines, applied for all other public and private resources for energy assistance (if eligible), and made payment of \$200 on the utility account in the past six months. Approved assistance payments are made directly to the utility or fuel provider. Applicants receiving THAW utility assistance may be required to attend an Energy Education workshop.</p> <p>IMPORTANT: Applicant MUST keep a budget agreement with their utility provider. If the applicant calls to remove their account from the budget, the THAW cash and/or utility match (if applicable) will not be applied or will be removed from customer account.</p>
Address	607 Shelby Street, Suite 400, Detroit, MI 48226
Phone	1-800-866-8429 or 1-313-226-9465
Website	http://www.thawfund.org/index.html

Weatherization Assistance

Administrator	Downriver Community Conference Weatherization Program
Description	Downriver Community Conference's Weatherization Program is a free energy program provided by the Department of Energy (DOE), and the State of Michigan, (DHS), servicing 19 Downriver communities. In order to qualify for this program you must meet certain income eligibility requirements. Services provided include: Insulation: attic, walls, floors; Smoke Detectors; Dryer Vents; Weather-Stripping Doors; Caulking; Glass Pane Replacement; Testing of Furnaces and other Gas Appliances.
Address	15100 Northline Rd., Suite 179, Southgate, MI 48195
Phone	1-734-362-7070
Website	http://www.dccwf.org/weather.php

Administrator	Michigan's Weatherization Assistance Program
Description	Michigan's Weatherization Assistance Program (WAP) is a federally funded, low-income residential energy conservation program. The program provides free home energy conservation services to low-income Michigan homeowners and renters. Services include: wall insulation, attic insulation and ventilation, foundation insulation, air leakage reduction, smoke detectors, and dryer venting. A trained inspector will assess eligible dwellings for energy conservation needs. A typical inspection will include Blower Door testing for air leakage, Combustion Appliance testing for safety and efficiency, and a Health and Safety inspection. A computerized audit is the basis for determining which measures are most cost effective for each individual dwelling.
Eligibility	Eligibility is based on household income being at or below 200% of the federal poverty guidelines. Recipients of the Family Independence Program (FIP) administered by the Department of Human Services (DHS) or those who receive Supplemental Security Income (SSI) automatically qualify for this no-cost program. Only local Weatherization Operators can make eligibility determinations for this program due to many variables.
Phone	1-517-373-2035
Email/Website	dhsweb@michigan.gov or visit: http://www.michigan.gov/heatingassistance/0,1607,7-215-33212---,00.html

Housing, Financial, and Legal Counseling

Housing Assistance

Administrator	LINKS to Homeownership Program, Wayne Metro CAA
Description	The LINKS to Home Ownership Program is a home purchase and retention program authorized by the State of Michigan to use federal dollars to increase home ownership opportunities for low to moderate income families. Services offered through the program can include down payment assistance, financial literacy training, credit repair counseling and home inspections.
Address	Wayne Metro CAA Region IV Office: 26650 Eureka Rd, Taylor, MI 48180
Phone	Sylvia Garrasi, FSS Resource Coordinator, 1-734-955-6752 x 234 Amber Simpson, FSS Resource Coordinator, 1-734- 955-6752 x 236
Website	http://www.waynemetrolink.com/programs_css_links.html

Administrator	Michigan Department of Human Services (DHS) Relocation Assistance
Description	Relocation assistance may include providing money for rent, security deposits, and moving expenses for individuals and families. Assistance is provided on the condition that the housing must be affordable (Total housing costs cannot exceed 75% of the group's net income). The group must have good cause for non-payment during the last six months, regardless of the reason they are in need.
Eligibility	Relocation services are available if: the group is homeless, living in a shelter, a car, or on the street; the group is living temporarily with other persons following a fire or natural disaster that occurred not more than 60 days before the date the group files an application for State Emergency Relief (SER); the group is living with other persons to escape a domestic violence situation; a court summons, order or judgment was issued which will result in the SER group's becoming homeless; the group needs adequate housing to avoid a foster care placement or before a child or children can come home from foster care; a DHS services worker or DHS specialist, with supervisory approval, determines if the family must be relocated from unsafe housing or for the protection of the children; and the group receives final written notice to vacate condemned housing from a local public agency authorized to issue such an order.
Phone	1-517-373-2035
Website	http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-18244--,00.html

Administrator	Michigan State Housing Development Authority's (MSHDA) Family Self-Sufficiency (FSS) Program, Wayne Metro CAA
Description	Through the FSS Program, MSHDA provides housing assistance, an interest-bearing escrow account, and the general coordination of the FSS program. Program participants pay a portion of the housing costs relative to their income and MSHDA subsidizes the balance. When the family's income increases, the family pays more money monthly for rent.
Address	Wayne Metro CAA Region IV Office: 26650 Eureka Rd, Taylor, MI 48180
Phone	Sylvia Garrasi, FSS Resource Coordinator, 1-734-955-6752 x 234 Dannielle Bills, FSS Resource Coordinator, 1-734-955-6752 x 235 Amber Simpson, FSS Resource Coordinator, 1-734- 955-6752 x 236
Website	http://www.waynemetrolink.com/programs_css_mshda.html

Home Ownership Services

Administrator	Michigan Department of Human Services (DHS) Home Ownership Services
Description	Home Ownership Services may help prevent loss of a home, providing services such as: house payments (mortgage or land contract payments), including principal, interest, legal fees and escrow for taxes and insurance; property taxes and fees; mobile home lot rent for owners or purchasers of mobile homes; and insurance coverage required by a mortgage or land contract. The lifetime Home Ownership Services maximum is \$2000. Home Ownership Services cannot be approved if the emergency was client-caused. A client-caused emergency is when an individual fails to pay required payments for the six-month period prior to the month of application. Good cause may exist (except for property taxes) as a basis for an applicant's failure to prevent an emergency. The total amount of taxes past due for all years does not exceed \$2,000.
Eligibility	Contact your DHS County Office for information regarding your eligibility.
Phone	1-517-373-2035
Website	http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-18245--,00.html

Monroe County Free Housing and Foreclosure Counseling (State or Federally Approved)

Administrator	GreenPath Debt Solutions
Phone	1-888-860-4167

Administrator	Michigan Foreclosure Prevention Project
Phone	1-734-998-6100

Administrator	Monroe County Opportunity Program
Phone	1-734-241-2775, ext 255

Wayne County Free Housing and Foreclosure Counseling (State or Federally Approved)

Administrator	Detroit Non-Profit Housing Corporation
Phone	1-313-972-1111

Administrator	GreenPath Debt Solutions
Phone	1-888-860-4167

Administrator	Michigan Foreclosure Prevention Project
Phone	1-734-998-6100

Administrator	Mission of Peace
Phone	1-810-233-6382

Administrator	Mortgage Foreclosure Prevention Program
Phone	1-313-833-2948 or 1-877-693-6199

Administrator	Southwest Housing Solutions
Phone	1-313-849-5477

Administrator	United Community Housing Coalition
Phone	1-313-963-3310

Washtenaw County Free Housing and Foreclosure Counseling (State or Federally Approved)

Administrator	GreenPath Debt Solutions
Phone	1-888-860-4167

Administrator	Michigan Foreclosure Prevention Project
Phone	1-734-998-6100

Administrator	Michigan Tenant Counseling Program
Phone	1-734-761-8599 or -269-963-3768

Administrator	MSU Extension Program
Phone	1-734-222-3915

Monroe County Free Legal Counseling

Administrator	Legal Services of South Central Michigan
Phone	1-734-241-1381

Wayne County Free Legal Counseling

Administrator	Community Legal Resources
Description	Community Legal Resources, with the assistance of private attorneys, provides pro bono legal representation to Michigan nonprofit organizations that are working with disadvantaged communities and individuals and are unable to pay for traditional legal services.
Address	615 Griswold, Suite 1400, Detroit, MI 48226
Phone	1-313-962-3171
Website	http://www.clronline.org/

Administrator	Legal Aid and Defender Association Foreclosure Line
Phone	1-313-967-5800

Administrator	Neighborhood Legal Services
Phone	1-313-964-1975

Washtenaw County Free Legal Counseling

Administrator	HEART Legal Counseling
Phone	1-734-669-2701

Administrator	Legal Services of South Central Michigan
Phone	1-734-665-6181

Administrator	Michigan Poverty Law Center
Phone	1-734-998-6100

Michigan \$AVE\$ Individual Development Account Program

Administrator	Wayne Metro's Center for Financial Asset Development
Description	The Michigan \$AVE\$ Individual Development Account Program is a statewide program that helps people with limited income to save money and build financial assets. The program matches client savings by offering them the opportunity to purchase a home, start or expand a small business, or pursue higher education. Services include: an educational Financial Planning program that helps you manage your money, develop a personal savings and budget plan, manage and repair your credit, and avoid predatory lending. Funds saved in your IDA account are matched to help you save for a home. For every dollar you save, IDA will match \$3. For those interested in starting a business, every \$1 you save in your account is matched up to \$2.
Eligibility	To be eligible, the participant must be employed, and must have been employed for the past 12 months. The Michigan \$AVE\$ IDA Program is designed to help families with children who are willing to commit to saving money every month for at least 6 months. IDA clients must also be willing to address their credit issues, complete training on homeownership or/micro-business development and financial planning.
Address	Wayne Metro CAA Main Office: 2121 Biddle, Suite 102, Wyandotte, MI 48192
Phone	Miryam Lulion, Assets Program Coordinator, 1-734-284-6999
Website	http://www.waynemetro.org/programs_css_individualDev.html

Ways to Work

Administrator	Ways to Work
Description	Ways to Work offers low to moderate income families small, short-term loans to individuals who cannot get loans elsewhere. Examples include purchasing or fixing a car, and allowing individuals to remain at their job or in school.
Address	9851 Hamilton Ave., Detroit, MI 48202
Phone	1-313-883-8399
Website	http://www.csswayne.org/wtw/wtwframe.htm

Public Libraries

Monroe County Public Libraries

Administrator	Bedford Branch Library
Description	Public internet access, wireless access, and computer classes are available (call for details)
Hours	Monday through Thursday 9a-9p; Friday and Saturday 9a-5p; Sunday 12p-5p (June-August Closed on Sundays)
Address	8575 Jackman Rd., Temperance, MI 48182
Phone	1-734-847-6747
Email/Website	lwhite@monroe.lib.mi.us , or http://monroe.lib.mi.us/branches/bedford/main.htm

Administrator	Blue Bush Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, Tues, Thurs, 1p-5p; Wed, 1p-8p; Fri, 10a-5p; Sat, 10a-2p
Address	2210 Blue Bush Rd., Monroe MI 48162-9643
Phone	1-734-242-4085
Email/Website	peg@monroe.lib.mi.us , or http://monroe.lib.mi.us/branches/blue_bush/main.htm

Administrator	Carleton Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, Thurs, 12p-8p; Tues, Wed, 9a-8p; Fri, Sat, 9a-5p
Address	1444 Kent St., Carleton MI 48117-0267
Phone	1-734-654-2180
Email/Website	dross@monroe.lib.mi.us or http://monroe.lib.mi.us/branches/carleton/main.htm

Administrator	Dorsch Memorial Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, Tues, Thurs, 9a-8p; Wed, Sat, 9a-5p
Address	18 East First Street, Monroe, MI 48161-2227
Phone	1-734-241-7878
Email/Website	cgreen@monroe.lib.mi.us , or http://monroe.lib.mi.us/branches/dorsch/main.htm

Administrator	Dundee Branch Library
Description	Public internet access, computer classes available (call for details)
Hours	Mon., Wed., 9a-6p; Tues., Thurs., 10a-8p; Fri. 9a-5p; Sat. 10a-2p
Address	144 East Main Street, Dundee, MI 48131-1202
Phone	1-734-529-3310
Email/Website	jgrudnoski@monroe.lib.mi.us or http://monroe.lib.mi.us/branches/dundee/main.htm

Administrator	Ellis Reference & Information Center
Description	Public internet access, wireless access, and computer classes are available (call for details)
Hours	Mon-Thurs, 9a-9p; Fri, Sat, 9a-5p; Sun, 12p-5p (Jun-Aug Closed Sundays)
Address	3700 South Custer Road, Monroe, MI 48161-9716
Phone	1-734-241-5277
Website	http://monroe.lib.mi.us/branches/ellis/main.htm

Administrator	Erie Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, 2p-8p; Tues, 9a-1p; Wed, 10a-6p; Thurs, 2p-6p; Fri, 1p-5p, Sat Closed
Address	2065 Erie Road, Erie, MI 48133-9757
Phone	1-734-848-4557
Website	http://monroe.lib.mi.us/branches/erie/main.htm

Administrator	Frenchtown-Dixie Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, Tues, 9a-8p; Thurs, 12p-8p; Wed, Fri, Sat, 9a-5p
Address	2881 Nadeau, Monroe, MI 48162-9355
Phone	1-734-289-1035
Email/Website	jsteed@monroe.lib.mi.us , or http://monroe.lib.mi.us/branches/frenchtown_dixie/main.htm

Administrator	Ida Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, 12p-8p; Tues, 10a-5p; Wed, Thurs, Fri, 10a-5p; Sat, 10a-1p
Address	3016 Lewis Ave., Ida, MI 48140-0056
Phone	1-734-269-2191
Email/Website	skrueger@monroe.lib.mi.us , or http://monroe.lib.mi.us/branches/ida/main.htm

Administrator	L.S. Navarre Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, Wed-Sat, 1p-5p; Tues, 10a-8p
Address	1135 East Second Street, Monroe, MI 48161-1920
Phone	1-734-241-5577
Website	http://monroe.lib.mi.us/branches/navarre/main.htm

Administrator	Maybee Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, 12p-8p; Tues, 12p-5p; Wed Closed; Thurs, 9a-1p; Fri, 9a-5p; Sat, 9a-2p
Address	9060 Raisin St., Maybee, MI 48159-0165
Phone	1-734-587-3680
Email/Website	sueh@monroe.lib.mi.us , or http://monroe.lib.mi.us/branches/maybee/main.htm

Administrator	Milan Public Library
Description	Public internet access and wireless access available
Hours	Mon-Thurs 10a-8p; Fri, 10a-6p; Sat, 10a-4p, Sun, Closed
Address	151 Wabash St, Milan, MI 48160-1593
Phone	1-734-439-1240
Email/Website	milanweb@monroe.lib.mi.us , or http://www.milanlibrary.org/

Administrator	Newport Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, 1p-6p; Tues, Wed, 10a-6p; Thurs, 12p-8p; Fri, 10a-5p; Sat, 10a-2p
Address	8120 N. Dixie Hwy., Newport, MI 48166-9703
Phone	1-734-586-2117
Email/Website	dross@monroe.lib.mi.us , or http://monroe.lib.mi.us/branches/newport/main.htm

Administrator	Rasey Memorial Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, Thurs, 9a-1p; Tues, 2p-8p; Wed, 2p-6p; Fri, 1p-5p; Sat, 9a-1p
Address	4349 Oak, Box 416, Luna Pier, MI 48157-4572
Phone	1-734-848-4572
Website	http://monroe.lib.mi.us/branches/rasey/main.htm

Administrator	Robert A. Vivian Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, Wed, 12p-8p; Tues, Sat, Closed; Thurs, 9a-12p; Fri, 12p-5p
Address	2664 Vivian Road, Monroe, MI 48162-9212
Phone	1-734-241-1430
Email/Website	boitnott@monroe.lib.mi.us , or http://monroe.lib.mi.us/branches/vivian/main.htm

Administrator	South Rockwood Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, 10a-1p; Tues, 1p-6p; Wed, 1p-8p; Thurs, 2p-6p; Fri, 1p-5p
Address	12776 Dixie Hwy., P.O. Box 47, S. Rockwood, MI 48179
Phone	1-734-379-3333
Email/Website	dross@monroe.lib.mi.us , or http://monroe.lib.mi.us/branches/south_rockwood/main.htm

Administrator	Summerfield-Petersburg Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, Tues, Wed, 10a-8p; Thurs Closed; Fri, 9a-5p; Sat, 10a-1p
Address	60 East Center St., Petersburg, MI 49270
Phone	1-734-279-1025
Email/Website	doriss@monroe.lib.mi.us , or http://monroe.lib.mi.us/branches/summerfield_petersburg/main.htm

Wayne County Public Libraries

Administrator	Bryant Branch Library
Description	Internet access (free with library card, \$1 for a guaranteed 30 minutes without card, possible lines due to limited number of computers), and free wireless access are available
Hours	Mon, Tues 12:30p-8:30p; Wed 10:30a-5:30p; Thurs, Sat, 12:30p-5:30p, Fri Closed
Address	22100 Michigan Avenue, Dearborn, MI 48124
Phone	1-313-943-4091
Website	http://dearbornlibrary.org

Administrator	Caroline Kennedy Library
Description	Internet access and wireless access are available
Hours	Mon-Thurs 10a-9p; Fri, Sat, 10a-5p; Sun, 1p-5p
Address	24590 George St., Dearborn Heights, MI 48127
Phone	1-313-791-3800
Email/Website	mmccaffery@ci.dearborn-heights.mi.us , or http://www.ci.dearborn-heights.mi.us/Lib.cfm

Administrator	Flat Rock Public Library
Description	Internet access (with library card), wireless access (with library card), computer classes available (call for details), and quarterly resume classes are available (call for details)
Hours	Mon.-Wed. 10a-8p; Thurs.-Sun. 12p-5p
Address	25200 Gibraltar Road, Flat Rock, MI, 48134
Phone	1-734-782-2430
Email/Website	mulder@frlib.org , or http://www.frlib.org

Administrator	John F. Kennedy Library
Description	Internet access and wireless access are available
Hours	Mon-Thurs, 12p-8p, Fri Closed, Sat, Sun, 12p-5p
Address	24602 Van Born Road, Dearborn Heights, MI 48125
Phone	1-313-791-6050
Email/Website	mwrona@ci.dearborn-heights.mi.us , or http://www.ci.dearborn-heights.mi.us/Lib.cfm

Administrator	Leanna Hicks Library of Inkster
Description	Internet access is available (with library card)
Hours	Mon-Thurs, 12p-8p; Sat, 10a-5p
Address	2005 Inkster Rd., Inkster, MI 48141
Phone	1-313-563-2822
Email/Website	sstreet@tln.lib.mi.us , or http://www.inkster.lib.mi.us

Administrator	Snow Branch Library
Description	Internet access (with card) and wireless access (\$1 charge) are available
Hours	Mon, Tues, 12:30p-8:30p; Wed, 10:30a-5:30p; Thurs, Sat, 12:30p-5:30p
Address	23950 Princeton, Dearborn, MI 48124
Phone	1-313-943-4093
Website	ltromble@ci.dearborn.mi.us

Administrator	Taylor Community Library
Description	Internet access (no library card necessary) and wireless access (no library card necessary) are available
Hours	Mon-Thurs 9a-8p; Fri, Sat, 9a-5p; Sun, 1p-5p
Address	12303 Pardee Road, Taylor, MI 48180
Phone	1-734-287-4840
Email/Website	tpowers@taylor.loib.us or http://www.taylor.lib.mi.us

Washtenaw County Public Libraries

Administrator	Ann Arbor District Library
Description	Internet access (no library card necessary), wireless access (no library card necessary), computer classes and other services are available (see website or call for more information)
Hours	Mon, 10a-9p; Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
Address	343 South Fifth Ave., Ann Arbor, MI 48104
Phone	1-734-327-4263
Website	http://www.aadl.org

Administrator	Malletts Creek Branch Library
Description	Internet access (no library card necessary), wireless access (no library card necessary), computer classes and other services are available (see website or call for more information)
Hours	Mon, 10a-9p; Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
Address	3090 East Eisenhower Parkway, Ann Arbor, MI 48104
Phone	1-734-327-4200
Website	http://www.aadl.org

Administrator	Pittsfield Branch Library
Description	Internet access (no library card necessary), wireless access (no library card necessary), computer classes and other services are available (see website or call for more information)
Hours	Mon, 10a-9p; Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
Address	2359 Oak Valley Drive, Ann Arbor, MI 48103-8943
Phone	1-734-327-4200
Website	http://www.aadl.org

Administrator	Superior Township Library
Description	Internet access is available
Hours	Mon, Wed, 4p-8p; Tues, Sat, 10a-2p; Thurs, Fri, Sun, Closed
Address	8975 MacArthur Blvd., Superior Township, MI 48198
Phone	1-734-482-3747
Website	http://www.ypsilibrary.org

Administrator	Traverwood Branch
Description	Internet access (no library card necessary), wireless access (no library card necessary), computer classes and other services are available (see website or call for more information)
Hours	Mon, 10a-9p; Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
Address	3000 Traverwood Drive, Ann Arbor, MI 48105
Phone	1-734-327-4200
Website	http://www.aadl.org/aboutus/traverwoodbranch

Administrator	West Branch Library
Description	Internet access (no library card necessary), wireless access (no library card necessary), computer classes and other services are available (see website or call for more information)
Hours	Mon, 10a-9p; Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
Address	2503 Jackson Avenue, Ann Arbor, MI 48103-3818
Phone	1-734-327-4200
Website	http://www.aadl.org

Administrator	Ypsilanti District Library – Michigan Avenue Branch
Description	Internet access and wireless access are available
Hours	Mon, Thurs, 10a-9p; Fri, Sat, 10a-6p
Address	229 West Michigan Avenue, Ypsilanti, MI 48197-5440
Phone	1-734-482-4110
Website	http://www.ypsilibrary.org

Administrator	Ypsilanti District Library
Description	Internet access and wireless access are available
Hours	Mon-Thurs, 9a-9p; Fri, Sat, 10a-6p; Sun, 1p-5p
Address	5577 Whittaker Road, Ypsilanti, MI 48197-9752
Phone	1-734-482-4110
Website	http://www.ypsilibrary.org

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